

1. Report a problem or system failure.

2. Make an inquiry about hardware or software products and our experts will contact you as soon as possible.

3. Send a feedback for applied service solution from our team.

Category: *

Report a problem

Company: *

Example Company, Ltd.

Your name: *

John Doe

Email: *

example@examplecompany.com

Phone: *

+359 88 513 8483

Device:

Workstation

Please indicate the type of device in question.

Details: *

Please describe in detail the observed problem.

I agree that Vision Systems EOOD can process the information provided by me in order to answer my inquiry. *

Send

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Send

Please provide a company name in order to get a fast response time, related to your contract.

Please provide name and surname, in order to speed up you ticket solution by using our data for previous issues with your user or device.

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To the specified e-mail you will receive up-to-date notifications on the progress of your case.

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example@examplecompany.com

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Details: *

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The specified phone number will be used for fast connection with you on the open case.

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Your name: *

John Doe

Email: *

example@examplecompany.com

Phone: *

+359 88 513 8483

Device:

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Please indicate the type of device in question.

Details: *

Please describe in detail the observed problem.

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The type of malfunctioning device

Please describe as much as possible many details related to yours technical case.

Examples:

- Issue
- Software (name)
- Operating system
- Since when is the problem observed?
- When the problem occurs?

Category: *

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Your name: *

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Details: *

Please describe in detail the observed problem.

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Send

Contact methods

Tickets: support.visionsystems.bg/en/tickets

Phone central: +359 883 282121

Email:

Sales Department:

office@visionsystems.bg

Technical Department:

helpdesk@visionsystems.bg

Address:

Sofia, Bulgaria, 29 Javaharlal Nehru Blvd., office 52